## The 31st Session of the ISJ Advanced Course 2021 Program

Online Training Session

July 7 - July 14, 2021

Seminar Theme: "Challenges and Opportunities in the New Era - Creating a sustainable growth strategy in a rapidly changing environment"

				(via Zoom Meetings App.)
Date	Time Zone (UTC +)			
	TYO (UTC +9)	HKG, KUL, MNL, SIN,TPE, ULN (UTC +8)	HAN, JKT, PNH (UTC +7)	Subject
July 7 (Wed.)	11:00-11:30	10:00-10:30	9:00-9:30	Orientation
	11:40-12:00	10:40-11:00	9:40-10:00	Opening Speech
	12:10-13:10	11:10-12:10	10:10-11:10	【Lecture】 Own Risk and Solvency Assessment (ORSA)
				<coffee break=""></coffee>
	14:30-15:30	13:30-14:30	12:30-13:30	【Lecture】 Enterprise Risk Management (ERM)
	15:50-16:50	14:50-15:50	13:50-14:50	【Lecture】 Corporate Management Strategy
July 8 (Thur.)	11:30-12:30	10:30-11:30	9:30-10:30	[Reporting from ISJ Regions]  Non-life insurance markets and various issues of the ISJ regions (1)
				<coffee break=""></coffee>
	13:00-14:00	12:00-13:00	11:00-12:00	[Reporting from ISJ Regions]  Non-life insurance markets and various issues of the ISJ regions (2)
				<coffee break=""></coffee>
	15:30-16:30	14:30-15:30	13:30-14:30	[Reporting from ISJ Regions]  Non-life insurance markets and various issues of the ISJ regions (3)
July 9 (Fri.)	12:30-13:30	11:30-12:30	10:30-11:30	[Reporting from ISJ Regions]  Non-life insurance markets and various issues of the ISJ regions (4)
				<coffee break=""></coffee>
	15:00-16:00	14:00-15:00	13:00-14:00	[Workshop] Sales Strategy
	16:10-17:40	15:10-16:40	14:10-15:40	【Reporting from ISJ Regions】 Sales Strategy in the ISJ regions Discussion for Sales Strategy
July 12 (Mon.)	11:00-12:00	10:00-11:00	9:00-10:00	【Lecture】 The efforts to Sustainable Development Goals by Insurance Industry
	12:20-13:20	11:20-12:20	10:20-11:20	【Lecture】 Reinsurance Strategy
			••••••••••••••••••••••••••••••	<coffee break=""></coffee>
	14:30-15:30	13:30-14:30	12:10-13:30	[Workshop]
				Insurance Fraud
	15:40-17:10	14:40-16:10	13:40-15:10	[Reporting from ISJ Regions] Insurance Fraud in the ISJ regions Discussion for Insurance Fraud
July 13 (Tue.)	11:00-12:00	10:00-11:00	9:00-10:00	[Lecture] Asset Manaement
	12:20-13:20	11210-12:20	10:20-11:20	【Lecture】 ART
	14:30-15:30	13:30-14:30	12:10-13:30	<coffee break="">  [Workshop]  HR Strategy</coffee>
	15:40-17:10	14:40-16:10	13:40-15:10	【Reporting from ISJ Regions】 HR Strategy in the ISJ regions Discussion for HR Strategy
July 14 (Wed.)	11:00-12:00	10:00-11:00	9:00-10:00	[Lecture] BCM
	12:20-13:20	11210-12:20	10:20-11:20	【Lecture】 Digital Transformation (DX) Strategy
	14:30-15:30	13:30-14:30	12:10-13:30	<coffee break="">  [Workshop]  Consumer Services and Complaint Response</coffee>
	15:40-17:10	14:40-16:10	13:40-15:10	[Reporting from ISJ Regions]  Consumer Services and Complaint Response in the ISJ regions  Discussion for Consumer Services and Complaint Response
	17:45-19:15	16:45-18:15	15:45-17:15	<coffee break=""> Closing Ceremony</coffee>